

PFC FENCE STAINING WARRANTY

Thank you for choosing PFC (Premium Fence Co) to Install and Stain your fence. PFC has the longest guarantee in the industry on the installation and staining of cedar fences. This Warranty applies specifically to the stain, and its application. It is a 3-year Product Guarantee, combined with a 2-year Workmanship Guarantee. The following paragraphs will outline what each Guarantee covers.

3 year Product Guarantee;

Our fence stain is guaranteed to repel moisture for 3 years. This means that water will bead off the wood, thus protecting it from rot for 3 years. If, within the 3-year period our stain is not repelling moisture and this has been verified by a PFC stain technician, PFC will supply the required amount of stain to re-coat your fence, at no charge. This product warranty does not cover any labour costs to re-apply the stain.

2 year Workmanship Guarantee;

When PFC stains your fence for you, the stain is guaranteed for a period of 2 years to have no cracking, peeling or flaking. These issues usually occur when the stain is not applied correctly. Our 2-year workmanship guarantee is in place to ensure that our stain is applied correctly, and according to PFC stain application instructions. i.e. weather conditions, surface preparation, application methods etc. If verified by a PFC stain technician that your fence has these issues, and it is as a result of incorrect application (workmanship)- PFC will re-stain your fence free of charge. (labour and materials included)

This Fence Staining Warranty does not cover:

- * Fading or Graying of the fence materials. This is unavoidable, especially with transparent stains.
- * Damage resulting from abnormal use, abuse i.e. climbing/ swinging on gates, neglect or accident.
- * Accelerated rot of wood components due to excessively wet soil conditions.
- * Mold, mildew, efflorescence, and discoloration which are not stain defects.
- * Lack of proper maintenance; accidental damage; structural defects; acts of God; harmful chemicals; surface deterioration due to air pollution; vandalism; mildew accumulation; scratching, abrading or misuse/abuse of the Fence and/or Stain after installation

FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTY ON THIS FENCE STAIN/ APPLICATION, THE CONSUMER IS LIMITED TO THE FOLLOWING REMEDIES:

- * Replacement of stain materials only (3 year Product Guarantee)
- * Re-staining of the fence, performed by PFC. (2 Year Workmanship Guarantee)

Disclaimer;

- This Warranty extends exclusively to the original purchaser of the fence and will become void if there is additional construction/ staining done to the fence subsequent to initial installation/application by PFC.
- The term of this warranty begins on the date of the purchase by the consumer and continues for the specified time period of each guarantee.
- This warranty does not include any instance in which existing fence materials are used in conjunction with new fence materials, unless otherwise specified on the original contract.

To obtain performance of any obligation of this warranty, the purchaser shall:

- * provide pictures and a thorough description of the fence stain issue via email.
- * Keep the original contract for proof of purchase.

Thank you for choosing Premium Fence. We look forward to serving the Westcoast of BC for many years to come!

Lower Mainland

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